

# EXERCISE QUESTIONS

## OPENING SCENARIO

1. What do the town and city expect from the refinery in the way of notification?

### **Industry:**

What's been released?

What is burning?

What we are doing about it?

### **Muni:**

Status of incident?

Area of potential impact based on plume modelling.

Plan to evacuate?

Do they need PPE and if so, what kind of PPE is required?

Who is in charge (our contact) and what does the response look like?

Call 911 – identify nature of incident

## 2. What does the public need for notification?

Event type

Certainty

Severity

Urgency

Instructions

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Continual information

Reassurance

## 3. How is this information made available?

### **a. To the town and city?**

Plant alarm (sound)

911 calls

Mass notification system

Municipal information system

Direct radio communications

Automatic callout

Emergency services (internal)

Social media/traditional media

**b.To the public?**

Door knocking

Plant alarm (sound)

911 calls

Mass notification system

Municipal information system

Direct radio communications

Automatic callout

Emergency services (internal)

Social media/traditional media

Dark site (website)

Wireless public notification systems

Police or fire making public broadcast  
(megaphones)

Alberta Emergency Alert

Phone apps

External communication (friends and  
neighbours)

4.How would you determine the hazards of this situation?

Industry response on materials involved

Then external:

Registration of hazardous materials

Should be part of the emergency response plan

Part of incident command

## **ESCALATION SCENARIO QUESTIONS**

1. What are the major collaboration issues facing these two communities and the refinery?

Management of emergency and support resources

Can the refinery manage the incident?

Collaboration on communications (PIO, Health Services, industry, municipality, Environment)

Ensuring all agencies are cooperating

Police, transportation, municipal and other investigations - collaboration

Staging areas, managed through unified command

Liaison needed from schools as part of the EOC

Scene control – collaborate effort by agencies to set up zones

Pipeline owner to provide information on status of pipeline

2. What is the best way to bring all of the responding organizations together to deal with the issues that they are facing? Can this be done through:

a. planning?

Risk plan to identify issues and specify resources needed

**Pre-plan should be shared with others**

b. training?

Plan should be practiced by all stakeholders  
Could be done together, especially full scale exercises.

c. policy?

Mutual aid agreements

Directives (71)

Community Emergency Management Plans  
Alberta Municipal Affairs  
MOU's

d. political action?  
Get political leaders trained on understanding  
ICS

Active support (resources)

3. Discuss how this has been done in your  
community/company.

Started a commission

Reached out to First Nations communities and got  
them involved in an exercise

Joint training

Mutual aid agreements

Community outreach

Regional partnership

Specialized training

Community awareness programs (shelter in place)

Meet quarterly

Engage stakeholders – radio messages, social media, personal emergency plan, EP week, fridge magnets

Sharing of lessons learned